

Community Mediation

Going to court to resolve a dispute costs time and money and causes stress. Citizens Advice Jersey provides a confidential mediation service that can bring all parties round a table with a trained mediator to help talk through differences and bring about an outcome with which everyone's comfortable.

Community mediation has a high success rate and can help to resolve issues such as:

- disagreements between neighbours (eg overhanging trees)
- disputes between landlord and tenant over tenancy agreements and deposits
- disputes of a minor nature with trades or government (eg over the quality of workmanship or level of service)

If the dispute involves a sum of money it must be for less than £10,000 and all parties involved have to agree to the mediation.

Booking a mediation session

Complete the application form provided, here.

https://cab.org.je/images/M_images/Community_Mediation_app_form.pdf

Mediation sessions take place in Citizens Advice offices at St Paul's Community Centre. The sessions are on Tuesdays, Wednesdays and Thursdays between 3.30pm and 5.30pm.

It is expected that sessions will last no longer than 2 hours each and each party will be charged £20 for this service.

Citizens Advice Jersey
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[Jersey Citizens Advice website](https://www.cab.org.je)

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