

A GUIDE TO JERSEY
FOR
THE
DISABLED
2016



**This guide has been
compiled to assist
disabled visitors
holidaying in Jersey.**

**All information is
correct at time of print
and based on
information supplied by
individual
organisations and
establishments.**

**Visit Jersey can accept
no responsibility for
any subsequent
changes.**

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Please note that the Disability Act is not applicable within Jersey.

Attractions

16 New Street

St Helier. Tel: 01534 483193

www.nationaltrust.je

Wheelchair access to ground floor rooms and shop. Disabled toilets, hearing loop. Open from Spring to Autumn Thursday to Saturday and selected dates in December.

Aquasplash

St Helier. Tel: 01534 734524

www.aquasplash.je

Access to facility via an automatic door and each floor can be accessed via lift and guide dogs are welcome within the leisure facility. Open all year.

Catherine Best Jewellers

St Peter. Tel: 01534 485777

www.catherinebest.com

The Channel Islands' most renowned jewellery designer. Completely disabled friendly. Open all year.

Durrell Wildlife Park

Trinity. Tel: 01534 860000

www.durrellwildlife.org

Beautifully set in extensive grounds. Good access to view this important collection of endangered species. A toilet for the disabled is in the main entrance and inside Café Dodo which has ramped access. Some facilities for the visually impaired, although guide dogs are not accepted due to free ranging species and disease. Loop system. There are some uneven pathways. Please note that a Shopmobility scheme operates at Durrell, for further information please see the Shopmobility information on page 8. Open all year.

Elizabeth Castle

St Helier. Tel: 01534 723971

www.jerseyheritage.org

Access to the exhibitions and the Castle Mount is very limited. Wheelchair users must contact the castle kiosk in advance on 634048 to ensure that transport on the amphibious vehicle is available. There are disabled toilets in the parade ground. Open from Spring to Autumn.

Eric Young Orchid Foundation

Trinity. Tel: 01534 861963

www.ericyoungorchidfoundation.co.uk

Ramped entrance but all on one level. Some aisles between plants are too narrow for wheelchairs. Open most of the year. Outside of the summer season please clarify the opening dates/times with the attraction directly.

Fort Regent Leisure Centre

St Helier. Tel: 01534 449600

www.gov.je/esc

Disabled parking. Access to most activities. A wheelchair map is available. Disabled toilets. Open all year.

Jersey Lavender Farm

St Brelade. Tel: 01534 742933

www.jerseylavender.co.uk

Ramp at the entrance. Suitable for visitors in wheelchairs. Disabled toilet. Wheelchair available if required. Open from Spring to Autumn.

Jersey Museum

St Helier. Tel: 01534 633300

www.jerseyheritage.org

Lift access to all floors and Audio guide available. Disabled toilets. There is also a brasserie and gift shop within the Museum. Ramps provide access to all areas in the main Museum and to just one floor of the Merchant's House. A hearing loop is available in the audio-visual theatre. Open from Spring to Autumn.

Jersey Pearl

St Ouen. Tel: 01534 862137

www.worldpearl.com

Ramped access throughout. Disabled toilets. Open most of the year. Outside of the Summer season please clarify the opening dates/times with the attraction directly.

Jersey War Tunnels

St Lawrence. Tel: 01534 860808

www.jerseywartunnels.com

All the side room displays have enough space for wheelchairs and all cabinet information and displays can be viewed easily. Everything is on the ground floor. There are disabled toilets within the Visitor Centre and wheelchairs can be provided for those with mobility problems. A lift is available from the Visitor Centre to the cafe and staff will be on hand to assist across the complex. Audio guides available. Open from Spring to Autumn.

La Hougue Bie

St Saviour. Tel: 01534 853823

www.jerseyheritage.org

There is limited disabled access at the site although a regular programme of guided tours throughout the season are available and communication support is available for deaf and hard of hearing visitors on a request basis. Please contact Jersey Heritage directly on 633300 for further information. Open from Spring to Autumn.

Maritime Museum & Occupation Tapestry Gallery

St Helier. Tel: 01534 811043

www.jerseyheritage.org

Full access with ramps, a lift to the second floor with Braille control buttons, and two stair lifts to upper levels. Disabled toilet facilities are available. An audio guide and Braille book is available for the tapestry. A loop system is located in certain areas of the Maritime Museum. Information cupboards and display tables are at wheelchair level. The Maritime Museum has studded flooring to indicate the change in floor level where appropriate. Many of the exhibits have sound elements and may be touched. Open from Spring to Autumn.

Pallot Steam, Motor & General Museum

Trinity. Tel: 01534 865307

www.pallotmuseum.co.uk

Free admission for visitors in wheelchairs. Disabled toilet facilities accessible by a ramp. Nearly all the museum displays are on ground floor level. Open from Spring to Autumn.

The Harbour Gallery

St Aubin. Tel: 01534 743044

http://mnlq.com/art/harbour_gallery.php

Stannah chair lift that takes disabled people from the ground floor to cafe and workspace level, on this level are run all the workshops and parties for adults and children for able bodied and those with learning or physical disabilities.

The chairlift is very simple to use but all the volunteers at the desk will assist and it stops outside the semi disabled toilet.

For those not too seriously disabled it is only 3 steps down to the lower level.

Ground floor is easily wheelchair accessible in the main area with a ramp going down into gallery. One disabled parking space on the road very near the gallery. The cafe will cater for anyone one with dietary problems. Open all year.

The Mansell Collection

First Tower. Tel: 01534 880606

Lift access, good access throughout. Open all year. Closed Sundays and Bank Holidays.

Taxi, Bus and Coach Services

Citicabs

Tel: 01534 499999

Vehicles suitable for disabled passengers are available. Pre booking is essential.

Liberty Cabs

Tel: 01534 767700

www.libertycabs.je

Vehicles suitable for disabled passengers are available. Pre booking is essential

Luxicabs

Tel: 01534 887000

Vehicles suitable for disabled passengers are available. Pre booking is essential.

Taxi 2000

Tel: 07797 765928

A taxi which can take a manual or electric wheelchair. Booking essential.

Rachel's Cars

Tel: 01534 721343 or 07797 711193 or 01534 861732 or 07797 811928

A Fiat Doblo which has been purpose built for the carriage of a wheel chair user plus 3 passengers and the driver. Available free of charge, but an insurance excess cash deposit will be required.

Booking essential.

E-Cabs - Executive Transport Ltd

Tel: 01534 280280 E-mail: bookings@e-cabsjersey.co.uk Website: www.e-cabsjersey.co.uk

We will meet and greet clients at the Airport and Harbours and do short and long trips as well as Island tours. Both of our disabled cabs can seat 4 passengers plus a wheelchair passenger, although in this configuration there is little room for luggage, we normally have a wheelchair & 2 passenger's to allow for luggage on arrival and departure. We have a set policy that if we take you out somewhere we will do the return trip (not leaving you without transport). Our wheelchair Cabs are based on the VW Maxi Life, the front passenger seat is lower than the middle row seating so we are able to cater for various mobility needs.

Michelle Hervieu

Tel: 07829 777 321

A local taxi driver offering a personalised tour service in a disabled access vehicle. Day time tours run from two to four hours for a maximum of three people, including one wheelchair, with tours being tailored to your requirements.

Liberty Bus

Tel: 01534 828555 www.libertybus.je

All our buses are low floor so they are all fully accessible for wheelchair users, pushchairs, prams and some smaller mobility scooters (with a permit). Low-floor buses also help those who have other mobility impairments. All our buses have easy-access ramps and a dedicated wheelchair space.

Coaches - The following coach companies have the facility to accommodate collapsible wheelchairs only, please contact them directly for more information:

- Jersey Bus Tours - Tel: 01534 863624 Website: www.jerseybustours.com

- Tantivy Blue Coach Tours - Tel: 01534 706706 Website: www.jerseycoaches.com

- Waverley Coaches - Tel: 01534 758360 Website: www.waverleycoaches.co.uk

Equipment for Hire

The following organisations will hire specialised equipment for the disabled.

Boots

Queen Street, St Helier. Tel: 01534 730432. Fax: 01534 768089.

Will supply oxygen upon receipt of a fax from the patients GP, prior to arrival in the Island.

Mercury Medical Jersey

Augres Garage Complex, La Route de la Trinite, Trinity. Tel: 610055

Products available for hire include manual lightweight wheelchairs, Rise and Recline Chairs, Profile Beds, Static and Active Mattresses, Portable Hoists, Commode Chairs, Overbed Tables, Rollators, Ramps. Free delivery available

SGB Hire (Formerly Harsco Hire)

Millbrook, St Lawrence. Tel: 01534 873699.

Manual wheelchairs only. Delivery available. Please book at least one week in advance.

Technicare

Doué House, Longueville Road. Tel 01534 888975, Fax 01534 280197. Manual Wheelchairs only, scooters, walking aids, bathing aids, specialist beds/mattresses and hoists available. Will deliver and collect equipment.

Portable access ramps

These are available to purchase in the UK from Access Ramps, Tel: 01704 506509 or Fax: 01704 508616.

Nursing Care

Palm Spring Nursing & Care Services

Tel: 01534 733479. Mobile: 07797 755873 E-mail:

care@palmsspringsnursingandcareservices.co.uk Website:

www.palmsspringsnursingandcareservices.co.uk. A local nursing agency providing registered nurses and health care assistants to assist clients visiting and living in Jersey. Care staff can attend to visitors staying in local hotels or with relatives, and assist with personal care and surgical dressings. The service is suitable for clients of all ages and levels of mobility or disability. They also offer an in house wheelchair taxi service for those who want to enjoy social outings with the security of a driver trained in health care.

Kidney Dialysis Information for Visitors

To obtain kidney dialysis during your visit please follow the procedure below:

- (i) Contact your local renal unit to ensure that you are fit to travel
- (ii) Organise your funding which is often through your local renal unit or you can apply to your local kidney association.
- (iii) Once funding has been organised call the Jersey Renal Unit on 01534 442125 to check the dates you are looking to visit Jersey are available. Please **do not** book any travel arrangements prior to organising your dialysis dates as the time you are looking for may not be available.

Shopmobility Scheme

Lower Ground Floor, Sand Street Car Park, St Helier

Tel: 01534 739672

Mobile: 07700 736797

www.shopmobility.org.je

shopmojersey@gmail.com

Shopmobility is a scheme widely available in the UK where visitors can use powered wheelchairs or scooters to enable them to visit shops and places of interest. There is a limited

number of scooters which will fit in cars. All equipment will be delivered to hotels/homes without charge for overnight usage.

This scheme operates from the lower floor of the Sand Street car park. Powered chairs, scooters and manual-push chairs will be available from 10am to 4.30pm Monday to Saturday, Summer bank holidays and with pre-booking Christmas shopping evenings and Sundays. These are £10.00 per day powered and £6.00 per day manual.

Those using the service can park free on the lower ground floor for an unlimited time during the opening hours of Shopmobility while they use the equipment.

For 24 hour use at hotels and homes the charges are-

Overnight charges:

	<u>Powered</u>	<u>Manual</u>		<u>Powered</u>	<u>Manual</u>
1 day	£18	£15	5 days	£72	£41
2 days	£33	£20	6 days	£84	£47
3 days	£48	£30	1 week	£90	£50
4 days	£60	£36	2 weeks	£170	£90

There are no delivery charges.

Powered scooters and chairs, manual chairs, quad- & tri-walkerswalkers, baby buggies, shower and toilet seats. Full advice on the equipment will be given.

Shopmobility equipment is available at Durrell Wildlife Conservation Trust (Jersey Zoo) for use whilst visiting this attraction. The scheme is available during the Zoo opening hours. Pre-booking is strongly advised. For more information or to make a booking please contact Durrell on 01534 860071. This facility is also available at the Jersey War Tunnels however it is on a "first come, first served" basis.

Beach Ability

Where There's a Wheel There's a Way!

Chairs are located at six key sites:

- Le Braye Cafe, St Ouen
- West Park, St Helier *
- Gunsite Slip, St Aubin Bay
- St Brelade's Bay at Winston Churchill Car Park
- Long Beach, Gorey
- La Mare Slip, St Clement



Mobile: 07797 935 088 to find out more information or to book a chair.

Web: www.beachability.org

Rental: Maximum 3 hours, Free to use - Donations welcome

Users should be able to transfer on to the chair and be accompanied by a helper

BeachAbility is a charity providing specially designed manual, ballooned wheel chairs for use on the beach and other rough terrain.

BeachAbility chairs are available for anyone that needs help with their mobility at no cost and can be booked out for up to three hours. Users should be able to transfer onto the chair and should be accompanied by a helper.

Blue Badge Holders & Parking

The Blue Badge scheme is intended to assist disabled persons who have a permanent and substantial disability, which causes inability to walk or very considerable difficulty in walking, by making additional provisions for the parking of vehicles used by holders of a Blue Badge.

Can Badges from other countries be used in Jersey?

Yes. All European style blue badges are accepted in Jersey.

Badges issued outside of the EU can be used at the discretion of the parking authority. You should ask

at Parking Control in the Sand Street car park.

UK badge holders should note that vehicles may not park on a yellow line at any time.

How do I display my badge?

You must display the badge on top of the dashboard or fascia panel of the vehicle with the front of the badge (the side showing the wheelchair symbol) facing forward. The relevant details should be clearly visible from the outside of the windscreen.

Failure to display the badge correctly will result in a parking penalty being issued.

When requested by a parking official, you must show your photograph on the back of the badge to confirm your identity.

Where can I park using my badge?

On-street parking, St Helier:

- Any specifically set aside disabled parking area may be used to park up to a **maximum of 4 hours** using a badge with a parking disc clock. Exceptions are Lewis St, Halkett Place, The Parade (East), Patriotic St, Roseville St and Saville St (where some places are limited to 1 hour only). Vine St is for weekend parking, where some spaces are limited to 1 hour only.
- Parking for up to a **maximum of 2 hours** using a normal parking paycard with a badge, on any on-street parking area in the 20 minute (yellow) or 1 hour (red) zones (1 unit per stay)

Off-street parking, St Helier:

- **Short Stay:** Using a badge with a parking disc clock, free parking for **3 hours** in any parking space in **Minden Place, Snow Hill, and Charles St car parks**. A limited number of dedicated wheelchair access spaces are available
- **Short Stay:** Free 12 hours parking in every 24 hours is available at short stay car parks by special permit using a badge with a parking disc clock. The granting of permits is discretionary and will be made on a case-by-case basis. Permits must be used in accordance with their rules for use and may be withdrawn by the parking authority at any time. Individual enquiries for permits should be made to TTS's Parking Control Office at Sand St. Car Park, telephone 448660.
- **Long Stay:** Free parking for 12 hours in every 24 hours in any of the public off-street parking spaces using a badge with a parking disc clock. A limited number of dedicated wheelchair access spaces are available. This includes the following car parks: **The Esplanade, Green Street, Hue Street, Midvale Road, Patriotic Street, People's Park, Pier Road, and Route du Fort**. To park longer than 12 hours a Season Ticket or Paycards are required to be displayed for the whole duration of your stay. Season Tickets can be purchased from TTS's Parking Control Office at Sand St. Car Park.
- **Sand Street:** Blue badge holders will have to register at the office located at street level for free parking for the length of their stay in Jersey. Payment is due after 3 hours.
- **Underground Waterfront Car Park:** Those using this car park are required to register their blue badge, in person, with the Jersey Development Company before parking. They are based at the ground floor, Harbour Reach, La Rue de Carteret, St Helier. On entering the car park take a ticket but when leaving press the help/info button and speak to the operator who will lift barrier for you.
- **Elizabeth Terminal Car Park:** Blue badge holders must display their badge and time clock and use a one unit paycard, showing their time of arrival, to cover the whole length of their stay for any 12 hours out of 24 hours. There are two designated disabled spaces but blue badge holders may also park in non designated disabled spaces following the same procedure. If you wish to park for more than one day and up to a maximum of five days then the normal paycard system will apply.

Travelling to and from Jersey

By Sea:

Elizabeth Terminal has toilets for the disabled, a café, bar and shops, all with wheelchair access. Condor Ferries staff are on hand to make your journey a relaxing experience with assistance from check-in right the way through to disembarkation at your chosen destination. Please inform Condor when making your booking of any assistance required. Condor Ferries offer:

- Priority boarding and disembarkation
- Appropriate seating on board (limited availability)

Facilities onboard the fast ferries include disabled toilet with alarm, lift from car deck to main passenger deck (all fast ferries) and Interior cabin elevator (Condor Express and Vitesse). Facilities on board the conventional ferry include 2 cabins with ensuite disabled toilet and washing facilities, disabled toilet with alarm and lifts from car decks to passenger decks.

With pre-arrangement Shopmobility, Tel: 01534 739672, will leave scooters and power chairs with Condor Ferries at The Elizabeth Terminal.

By Air:

The airport departure lounge is on one level with lots of moving space and a lift to the viewing area on the first floor. There is fixed seating in the departure lounge; the café has individual seats. Passengers may be dropped and picked up immediately outside the departure and arrivals halls. Toilets for disabled people are available airside in both the departure lounge and in the arrivals. Wheel chair assistance can be arranged on arrival and departure, but it is very important to advise the airline with which you are travelling of this requirement when you book your flight.

Pubs

The following pubs have good access for disabled visitors:

La Pulente

La Route de la Pulente, St Brelade
Tel: 01534 744487

The Farmhouse, Route du Nord, St John

Tel: 01534 861697
Disabled toilet available.

The Tree House, La Marquanderie Hill, St Brelade

Tel: 01534 741177
There is ramp access into the restaurant and a disabled toilet and disabled parking spaces are available.

The Royal St Martin

Grande Route de Faldouet, St Martin
Tel: 01534 856289

Old Portelet Inn, Portelet Bay, St Brelade

Tel: 01534 741899
There is ramp access to all areas of ground floor and a disabled toilet and disabled parking spaces are available.

Pembroke, La Grande Route des Sablons, Grouville

Tel: 01534 855756
Good access with larger car parking spaces and a disabled toilet also available.

Star Room / Lobby Bar

Merton Hotel, St Saviour, Jersey.
Tel: +44 (0)1534 724231
Facilities: Seasonal entertainment – open to non-residents normally. Wheelchair accessible.

St James Wine Bar

5-7 James St, St Helier, Jersey.
Tel: +44 (0)1534 729000
Facilities: Lift access to the upstairs nightclub.

The Star, St Peter's Village, St Peter

Tel: 01534 485556
Disabled toilet available.

The Tenby, The Bulwarks, St Aubin's Village, St Brelade

Tel: 01534 741224
Disabled toilet available.

The Townhouse, 57 New Street, St Helier

Tel: 01534 615000
There is only access to the ground floor and not to the function room upstairs. Disabled toilet available.

A Selection of Cafes/Restaurants with Disabled Access

For more information about eating out in Jersey please visit www.jersey.com/eatingout or contact the Visitor Services Centre on 01534 448877 for an eating out guide.

Please find below the details of Cafés and Restaurants with disabled facilities. Please contact the individual establishment for more detailed information.

Belvedere Restaurant

Merton Hotel, St Saviour - Tel: 01534 724231

Situated on the lower ground floor with lift access and a ramp up to the restaurant. Toilets are on the same level.

Bonetti's

Merton Hotel, St Saviour - Tel: 01534 724231

Situated on the lower ground floor with lift access and a ramp up to the restaurant. Toilets are on the same level.

Café Bar at the Pomme d'Or Hotel

St Helier - Tel: 01534 880110

Disabled toilet and ramps through the main reception.

Gardener's Tea Room at Ransoms Garden Centre

La Grande Route de Faldouet, St Martin - Tel : 01534 853668

Disabled toilets, very small step into the café.

Greenhills Country Hotel Restaurant

St Peter's Valley, St Peter - Tel: 01534 481042

Restaurant, gardens and bedrooms on ground floor. Request when booking.

Harbour Room

Pomme d'Or Hotel, St Helier - Tel: 01534 880110

Lift to restaurant on the first floor, some tables are on the same level, please request when booking.

Disabled toilets on ground floor and ramps through the main reception.

KFC

The Waterfront, St Helier - Tel: 01534 722400

Disabled toilet, spacious and easy access.

Waterfront Brasserie at the Radisson Blu Hotel

The Waterfront, St Helier – Tel: 01534 671100

Disabled toilet, brasserie restaurant and bar are on the ground floor.

Sirocco Restaurant & Café Zephyr at the Royal Yacht Hotel

Weighbridge, St Helier - 01534 720511

Disabled toilet on the ground floor, lift access to the first floor location of the Sirocco restaurant.

TGI Friday's

The Waterfront, St Helier – Tel: 0844 6928911

Disabled toilet, spacious and easy access

Cinema & Theatres

Cineworld, the Waterfront Centre, St. Helier

Tel: 01534 738549

Web: www.cineworld.co.uk

All the screens are accessible, advance booking is recommended, disabled toilet.

Jersey Arts Centre, Phillips Street, St Helier

Tel: 01534 700444 (Box Office)

Web: www.artscentre.je

Ramp access into the building. Lift available to first floor gallery, art rooms and theatre - also access via ground floor. Disabled toilet on ground floor. Loop System available.

Advisable to pre-book tickets in advance.

Jersey Opera House, Gloucester Street, St Helier

Tel: 01534 511115 (Box Office)

Web: www.jerseyoperahouse.co.uk

Lift to all floors. Disabled seating areas available in the stalls and dress circle. Disabled toilet. Loop system. Booking in advance essential.

Public Library

Jersey Library, Halkett Place, St Helier

Tel: 01534 448700 www.gov.je/Library

Automatic entrance doors and wide aisles. There are blue badge parking spaces with a 1 hour limit immediately outside. Lift to first floor. Disabled toilets.

Angling

There are no specialist venues for disabled sea anglers in Jersey, but there are many locations that may be fished successfully by those with lessened mobility.

To receive a free 'Tourist Guide to Angling for the Disabled', please send a stamped addressed envelope to:

Anglingbits

Nouages Neuvaine

Le Chemin au Grèves

Grouville

Jersey

JE3 9BD

Or call them on 01534 733199

Sea Fishing

Charter Boat "Theseus II"

Tel: 01534 858046 or 07797 728316

www.tarkaseatrips.com

david@tarkaseatrips.com

A 38ft Interceptor with full toilet/wash facilities, and the latest electronic equipment. The boat has also been specifically designed to accommodate four wheelchairs. It is fully licensed and insured to take up to 12 people.

Pre-booking essential.

WetWheels Jersey

www.wetwheels.je

enquiries@wetwheels.je

Wetwheels is a new catamaran that will allow disabled people in Jersey to experience the sheer thrill of being at sea whilst being on a safe and reliable vessel that can be used for fishing trips, exploring the coast or learning how to pilot the craft. Donations welcome.

The Hearing Loop System

The Hearing Loop System is currently available at the following establishments:

Jersey Tourism	Lloyds TSB
HSBC Bank	Jersey Arts Centre
Diabetes Centre	Grouville Town Hall
Jersey Hospice	General Hospital
Jersey Museum	
Maritime Museum	Masonic Temple
Opera House	Salvation Army Citadel
St Lawrence Parish Hall	St Helier Town Hall
States Chambers	Fort Regent (Don Theatre)
Durrell Wildlife Conservation Trust	Jersey Airport
Hearing Resources Centre	

The following Places of Worship offer the Hearing Loop System:

United Reformed Church	Grouville (Parish Church)
St Aubin Methodist	Salvation Army
St Aubin on the Hill	St Brelade (Parish Church)
St Clement (Parish Church)	St Luke
All Saints	Baptist Church
St Andrew	St Columba's
St Helier (Town Church)	St Helier Methodist Centre
St Mary and St Peter	St Paul
St Thomas	St John (Parish Church)
St Lawrence (Parish Church)	St Matthew (Glass Church)
Tesson Chapel	Our Lady of the Annunciation, St Martin
St Mary (Parish Church)	Bethlehem Methodist
St George	St Ouen (Parish Church)
Bethesda Methodist	Philadelphie Methodist
St Peter (Parish Church)	Georgetown Methodist
Ebenezer Methodist	Sacred Heart
Quennevais Evangelical	Religious Society of Friends (Quakers)
Gouray	St Martin Methodist
St Matthew (St Peter)	Eden Methodist

Hearing Aids

Audiology Clinics and HRC Information

Repair sessions for hearing aids: For minor repairs the General Hospital Audiology Department run a Drop in Clinic every Monday from 9am to 12 noon. For further information, call 01534 442551.

Hearing aid batteries are available from The Gwyneth Huelin Wing at the General Hospital, Tel: 01534 442000. A full selection of NHS hearing aid batteries is available at a small charge.

Disabled Lavatories

Public toilets with separate disabled facilities:

Archirondel, St Martin	Le Hocq, St Clement
Beaumont (Gunsite), St Brelade	Les Laveurs, St Ouen
Bel Royal, St Lawrence	Liberation Station, St Helier
Bonne Nuit, St John	Midbay (St Brelade Bay)
Corbière, St Brelade	
Conway Street, St Helier	Millbrook, St Lawrence
Cotil du grouin (St Brelade Bay)	Minden Place Car Park, St Helier
First Tower (Promenade)	Ouaisné, St Brelade
Gorey Common	Patriotic Street Car Park, St Helier

Gorey House
Green Street Car Park
Greve d'Azette, St Clement
Grève de Lecq, St Mary
Howard Davis Park, St Helier
La Haule, St Brelade
La Pulente, St Brelade
Le Braye, St Brelade

Red Houses, St Brelade
Rozel Bay, St Martin
Sand Street Car Park, St Helier
St Aubin, St Brelade
St Catherine, St Martin
West Park (promenade)
Woodford Car Park (St Brelade's Bay)

Public Toilets which have larger cubicle for Disabled users

La Rocque, Grouville
La Mare, St Clement

Radar Keys

Access to all disabled toilets is by use of a radar key which is available for hire at the Tourism Information Centre (located at Jersey Museum), the Town Hall in St Helier and Sand Street Car Park office or Shopmobility. A refundable deposit is required.

Cleanliness - All public lavatories are maintained by Transport & Technical Services Department and any comment relating to their standard and service should be directed to them on 01534 445509.

All details contained within this document are correct at the time of print and are based on information received from the aforementioned establishments and services. Whilst we endeavour to maintain accurate information Visit Jersey cannot accept responsibility for any amendment or cancellation of the above facilities.

Should you wish to advise us of any observation relating to these disabled facilities which you may feel would be of assistance for future information please do not hesitate to contact Tourism Information Centre on 01534 859000.

Changing Places Toilet Facilities



Changing Places facilities are designed for people with profound and multiple learning disabilities and their carers as well as the many other disabled people who cannot use standard accessible toilets.

There are two Changing Places Toilet facilities available in Jersey located at:

- Seale St in St Helier (provided by the Parish of St Helier)

- Millennium Town Park in St Helier (provided by the States of Jersey, TTS Dept)

Request to access both facilities requires application and registration.

- Access to the Changing Places facilities is by way of a swipe card.
- A returnable deposit is required.

To apply please e mail townhall@posh.je where you will be asked to complete a form to register and receive your swipe card.

Carers and/or users will be required to sign a disclaimer to ensure they have read and understood the guidelines before a swipe card is issued.

Please note the Changing Places facilities are not for use by those who can access RADAR key scheme disabled toilets.

For any further information regarding the facilities and what is or is not provided please go to www.sthelier.je/do-it-online.aspx

As the premises are accessible by a swipe card only, once registered and issued with a swipe card access can be at any time.

Services for visually impaired visitors

Westlea Centre for the Visually Impaired (Not registered by Jersey Tourism)

Rue du Huquet, St Martin Tel: 864689 or 864947 Fax: 864733

westleacentre@jerseyblindsociety.org.je

The Jersey Blind Society is the Island's oldest charity, having been established in 1886. We are the Island's only charity solely supporting visually impaired residents, ranging from infants to the elderly.

Our headquarters, Westlea Centre, in St Martin's, hosts twice weekly lunch clubs for older clients with lots of activities and any visiting guest is welcome to attend by prior arrangement. The centre also has a computer training room and a meeting area and much more. For further details please contact us on Tel 864689

Jersey Accommodation Suitable for Disabled Visitors

The following list of properties should be used as a guide only. For further information and reservations please contact the individual properties with your requirements. All information is correct at time of print. Jersey Tourism can accept no responsibility for any subsequent amendment to the information supplied.

Guests with special requirements are strongly advised to contact hotels directly to check facilities prior to making a reservation.

For detailed property descriptions please refer to Visit Jersey Website www.jersey.com/accomodation. Brochures can be found online at www.jersey.com/crs

Prefix all telephone numbers with the Jersey area code if dialling from outside the Island – 01534

Maison des Landes (Registered by Jersey Tourism)

La Route des Landes, St Ouen

Tel: 481683 Fax: 485327

www.maisondeslandes.co.uk

Jersey's only purpose built hotel for disabled visitors and their guests which is open on a seasonal basis. Please contact the establishment directly for exact dates of opening. Many amenities are available for guests including an indoor heated swimming pool. Early booking advised.

Jersey Cheshire Home (Not registered by Jersey Tourism)

Eric Young House

Rope Walk

St. Helier

JE2 4UU

Tel: 285858 Fax: 732480

welcome@jerseycheshirehome.je

www.jerseycheshirehome.je

The Jersey Cheshire Home offers a Respite Suite suitable for the most severely disabled which is available to both residents and visitors.

Use of the suite entitles the user to benefit from other facilities at the home including a hydrotherapy pool.

5 STAR HOTELS

Longueville Manor

Longueville, St Saviour

Tel: 725501 Fax: 731613

www.longuevillemanor.com

info@longuevillemanor.com

AA 5 Red Star Inspectors Choice

Some ground floor amenities, including lounges, bar and restaurant. Wheelchair access to 8 bedrooms although there is some difficulty with bathroom access.

Grand Hotel

Esplanade, St Helier

Tel: 722301 Fax: 737815

www.grandjersey.com

enquiries@grandjersey.com

AA 5 Star

A ground floor bedroom is available. Two rooms are specially designed for the disabled with bathrooms which have walk-in showers with hand rails and help cords. Steep steps lead into hotel entrance, however a ramp is available on request (please note the gradient of the ramp may make access difficult for electric wheelchair users although access via The Park Suite, which is on one level, is available on request). Spacious bar, dining room and lounge all on one level. Lift access to all floors. Public disabled toilets.

4 STAR HOTELS

Hotel de France

St Saviour's Road, St Helier
reservations@defrance.co.uk
www.defrance.co.uk

Tel: 614100 Fax: 614199

JQA 4 Star

The hotel is on a steep hill and there is no ramp access into the hotel but assistance is available. There are disabled parking spaces. All floors and facilities are accessible by lift. Inside the Spa assistance is available to access the facilities as there are a few steps to the pool and treatment rooms. There are 18 rooms with balconies that are large and can accommodate wheelchairs and the bathrooms are large and have handrails by the bath and toilet and walk in 'wet-room' showers.

Golden Sands Hotel

St Brelades Bay, St Brelades
www.dolanhotels.com
goldensands@dolanhotels.com

Tel: 491907 Fax: 499366

AA 4 Star

Public areas (situated on the ground floor) and entrance to the hotel are accessible for disabled guests in wheelchairs as there are no stairs in these areas and the door width is suitable. There is a disabled toilet with shower located on the 1st floor of the hotel which is accessible by lift. No bedrooms are suitable for wheelchair-bound guests as the bathrooms are not accessible.

L'Horizon Beach Hotel & Spa

St Brelade's Bay, St Brelade
www.handpicked.co.uk/lhorizon
lhorizon@handpicked.co.uk

Tel: 743101 Fax: 746269

AA 4 Red Star

Two designated rooms with full wheelchair access including walk-in showers. Easy access to all public areas. A public disabled toilet is located in the Spa.

La Place Hotel

Route du Coin, St Brelade
www.hotellaplacejersey.com
reservations@hotellaplacejersey.com

Tel: 744261 Fax: 745164

AA 4 Star

A ground floor bedroom is available. There is limited bathroom access. Steps lead into the dining room. Some rooms have walk-in showers, on a request basis only.

Pomme D'Or Hotel

Liberation Square, St Helier
www.pommedorhotel.com
enquiries@pommedorhotel.com

Tel: 880110 Fax: 737781

AA 4 Star

The premier rooms have walk-in showers. Access to the hotel entrance is via a ramp and the hotel facilities are accessible using the lift. A disabled toilet is located next to reception.

Radisson BLU Hotel

The Waterfront, St Helier
www.radissonblu.co.uk/hotel-jersey
info.jersey@radissonblu.com

Tel: 671100 Fax: 671181

AA 4 Star

5 designated disabled car parking spaces. Easy access for wheelchairs into the hotel. There is full disabled access and toilets on the ground floor. There are ten disabled rooms between the 2nd, 3rd and 4th floors, three with wheel in shower and seven with low level baths all of which interconnect with a standard room. Lift access to all floors. Disabled toilet with grab rails and walk-in shower facilities in the fitness centre including wheelchair level sinks and emergency pull cords.

Royal Yacht Hotel

The Weighbridge, St. Helier

Tel: 720511 Fax: 767729

www.theroyal yacht.com

reception@theroyal yacht.com

AA 4 Star

Easy access for wheelchairs into the hotel. There is a disabled room on each of the five floors with lift access including an accessible shower or bath with hand rails, lower sink, etc. Access to the spa facilities is possible via lift. Public disabled toilets.

3 STAR HOTELS

Hotel Ambassadeur

St Clement's Bay, St Clement

Tel: 724455 Fax: 723185

www.hotelambassadeur.co.uk

hotelambassadeur@jerseymail.co.uk

JQA 3 Star

Access to all rooms is via lift however the bathrooms are not accessible to wheelchair users.

Beausite Hotel

Grouville Bay, Grouville

Tel: 857577 Fax: 857211

www.southernhotels.com

beausite@jerseymail.co.uk

AA 3 Star

18 ground floor bedrooms, some with slightly wider doors but not specially adapted for wheelchairs. All amenities and public rooms are easily accessible by wheelchair.

Biarritz Hotel

St Brelade's Bay, St Brelade

Tel: 742239 Fax: 747433

www.biarritzhotel.co.uk

info@biarritzhotel.co.uk

JQA 3 Star

Most rooms can take wheelchairs although the bathrooms are not adapted for wheelchair users. Some rooms are on the ground floor and a lift serves almost all other rooms. There is a lift from the car park to the entrance/reception. A public disabled toilet is located on the ground floor. Please note this is a Christian hotel and it is therefore unlicensed.

Highlands Hotel

Corbière, St Brelade

Tel: 744288 Fax: 747273

www.highlandshotel.com

enquiries@highlandshotel.com

Registered

Two ground floor rooms are available for with bathrooms suitable for wheelchairs, with handles in baths and walk in showers. Ground floor amenities include disabled toilets and wheelchair access to the dining room, lounge and reception.

Mayfair Hotel

Brooklyn Street, St Helier

Tel: 735511 Fax: 730639

www.modernhotels.com

JQA 3 Star

All the public rooms are on one level with no steps. The only area not accessible by wheelchair is the leisure complex where access involves steps. Some rooms are accessible by a wheelchair. A disabled toilet is located near reception. A chairlift is available for access for those using the function room.

Merton Hotel

Belvedere Hill, St Saviour

Tel: 724231 Fax: 768603

www.mertonhotel.com

enquiries@mertonhotel.com

JQA 3 Star

Wheelchair access to the hotel and the restaurants is by ramps. Disabled toilets are located near the lobby bar/reception and the restaurant. All rooms are served by a lift. Only three of the family rooms have limited wheelchair access. These rooms must be booked in advance.

Monterey Hotel

St Saviours Road, St Helier

Tel: 873006 Fax: 768804

www.morvanhotels.com

monterey@morvanhotels.com

JQA 3 Star

All bedrooms are accessible via the lift for wheelchair users, however bedrooms do not have adapted bathrooms. Some mobility is required as bathrooms have either baths or showers which have steps into them. There is ramped access to the ground floor and swimming pool area. The dining room is suitable for wheelchairs.

Windmills Hotel

Mont Gras d'Eau, St Brelade

Tel: 744201 Fax: 744202

www.windmillshotel.com

info@windmillshotel.com

JQA 3 Star

Ten rooms are suitable for disabled guests.

Pontac House Hotel

St Clements Bay, St Clement

Tel: 857771 Fax: 857031

www.pontacthouse.com

info@pontacthouse.com

JQA 3 Star

Five ground floor rooms with sea view and balcony are available with one adapted for a disabled person with walk in shower grab rails for the toilet and shower. There is a ramp at the entrance to the hotel but there are three steps between the original building and the new wing on the ground floor.

2 STAR HOTELS**Sandranne**

Rouge Boullion, St Helier

Tel: 721218 Fax: 722607

hotel.sandranne@jerseymail.co.uk

JQA 2 Star

No ground floor rooms are available, however rooms can be accessed by a large lift. Assistance is available to help access via the front of the hotel.

West View Hotel

La Grande Rue, St Mary

Tel: 481643 Fax: 483283

www.westviewhoteljersey.com

westview@jerseymail.co.uk

AA 2 Star

Many ground floor rooms are available. One large room on the ground floor, which is wheelchair friendly, and has a large bathroom with good wheelchair access, but there is no hoist or grab rails.

GUEST ACCOMMODATION

Rocqueberg View

Rue des Samares, St Clement

Tel: 852642 Fax: 852642

www.rocquebergview.co.uk

rocquebergview@yahoo.co.uk

Registered

Has no special facilities for disabled guests, but is in a level area and on level ground. There are two steps outside to the pool area but otherwise the site is completely level. If a wheelchair is needed at all times the accommodation is not suitable. The ground floor room is an en suite double but also has a single bed, so can be used as a double, twin or by a couple with one child.

SELF CATERING

La Rocco Apartments

La Pulente, St Brelade

Tel: 743378 Fax: 746844

www.laroccoapartments.com

mail@laroccoapartments.com

Registered

Three purpose built apartments, which are located on the ground floor, are suitable for disabled guests and are easily reached by a ramp from the main car park. There are two one bedroom and one two bedroom apartments.

CAMPING

Durrell Wildlife Camp

Les Augrès Manor, La Profonde Rue, Trinity

Tel: 860097 Fax: 860001

www.durrell.org/camp

There are two disabled access pods available. The bathrooms are kitted out with permanent grab rails, however, should you require a hoist, we ask that you request one when making your booking enquiry. The shower is also wheelchair friendly with a seat and lower controls for accessible use. The kitchen area has been designed to be wheelchair friendly.

Graded Establishments – Shower accessibility information

HOTELS	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★★★★								
Longueville Manor, St Saviour, JE2 7WF	725501	29	0	BB	5 Red Star	✓	✓	✓
Grand, St Helier, JE4 8WD	722301	123	13	BB	5 Star	✓	✓	x
★★★★★								
Atlantic, St Brelade, JE3 8HE	744101	50	0	BB	4 Red Star	✓	✓	✓
Chateau La Chaire, St Martin, JE3 6AJ	863354	14	0	BB	4 Star	x	✓	x
Club & Spa, St Helier, JE2 4UH	876500	46	0	BB	4 Red Star	✓	x	✓
Cristina, St Lawrence, JE3 1JA	491908	63	2	BB	4 Star	x	✓	x
De France, St Saviour, JE1 7XP	614100	126	24	BB	4 Star	✓	✓	✓
Golden Sands, St Brelade, JE3 8EF	491907	62	6	BB	4 Silver Star	✓	✓	✓
Greenhills, St Peter, JE3 7EL	481042	31	1	BB	4 Star	x	x	x
La Place, St Brelade, JE3 8BT	744261	38	0	BB	4 Star	x	✓	x
L'Horizon Beach Hotel & Spa, St Brelade, JE3 8EF	743101	106	5	BB	4 Star	✓	✓	x
Pomme D'Or, St Helier, JE1 3UF	880110	143	4	BB	4 Star	✓	x	✓
Radisson BLU, St Helier, JE2 4HE	671100	195	0	RO	4 Silver Star	✓	✓	x
Royal Yacht, St Helier, JE2 3NE	720511	110	18	BB	4 Star	✓	x	✓
Savoy, St Helier, JE2 3ZA	727521	56	1	BB	4 Star	✓	✓	✓
St Brelade's Bay, St Brelade, JE3 8EF	746141	73	4	BB	4 Star	✓	✓	✓
Somerville, St Aubin, JE3 8AD	491906	59	4	BB	4 Gold Star	✓	x	✓

HOTELS	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★★								
Ambassadeur, St Clement, JE2 6SB	724455	89	12	BB	3 Star	✓	✓	x
Beau Rivage, St Brelade, JE3 8EF	745983	28	1	RO	3 Star	✓	✓	x
Beausite, Grouville, JE3 9DJ	857577	76	1	BB	3 Star	x	✓	x
Best Western Royal, St Helier, JE2 4TD	873006	89	10	BB	3 Star	✓	✓	x
Biarritz, St Brelade, JE3 8EA	742239	42	11	HB	3 Star	✓	✓	✓
Hampshire, St Helier, JE2 4TB	724115	42	3	BB	3 Star	✓	✓	x
Highlands, St Brelade, JE3 8HN	744288	56	19	BB	3 Star	✓	✓	✓
Marina Metro, St Helier, JE2 4UL	724519	34	3	BB	3 Star	✓	x	✓
Mayfair, St Helier, JE2 4LA	735511	222	0	BB	3 Star	✓	✓	✓
Merton, St Saviour, JE4 8PG	724231	286	3	BB	3 Star	✓	✓	x
Monterey, St Helier, JE2 7LA	873006	73	2	BB	3 Star	✓	x	✓
Moorings, St Martin, JE3 6EW	853633	15	4	BB	3 Star	x	✓	✓
Norfolk Lodge, St Helier, JE2 3ZB	873006	101	21	BB	3 Star	✓	x	x
Old Court House, Grouville, JE3 9FS	854444	58	4	BB	3 Star	✓	x	x
Ommaroo, St Helier, JE2 4UL	723493	83	11	BB	3 Star	✓	x	✓
Pontac House, St Clement, JE2 6SE	857771	27	2	BB	3 Silver Star	x	✓	✓
The Inn Boutique, St Helier, JE2 3GR	722239	36	5	BB	3 Gold Star	✓	✓	✓
Revere, St Helier, JE2 3PA	611122	55	3	BB	3 Star	x	✓	✓
Windmills, St Brelade, JE3 8ED	744201	38	5	BB	3 Star	✓	x	✓

HOTELS	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★								
Alhambra, St Helier, JE2 4PL	732128	18	1	BB	2 Star	x	✓	x
Dolphin, St Martin, JE3 6EW	853370	16	2	BB	2 Star	x	✓	✓
Millbrook House, St Helier, JE2 3JN	733036	24	3	BB	2 Star	✓	x	✓
Miramar, St Brelade, JE3 8ED	743831	38	4	BB	2 Star	x	✓	x
Mountview, St Helier, JE2 3LD	887666	31	2	BB	2 Star	✓	x	✓
Norfolk, St Helier, JE2 4QA	632000	100	11	BB	2 Star	✓	x	✓
Old Bank House, Grouville, JE3 9FX	854285	20	0	BB	2 Star	✓	x	✓
Runnymede Court, St Helier, JE2 4PN	720044	57	3	BB	2 Star	✓	✓	✓
Sandranne, St Helier, JE2 3ZA	721218	31	6	BB	2 Star	✓	x	✓
Stafford, St Helier, JE2 3PA	611122	72	5	BB	2 Star	✓	✓	✓

GUEST ACCOMMODATION	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★★★★								
La Haule Manor, St Brelade, JE3 8BS	741426	16	0	BB	5 Gold Star	x	✓	✓
Panorama, St Aubin, JE3 8BZ	742429	14	3	BB	5 Gold Star	x	✓	x

GUEST ACCOMMODATION	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★★★								
Bay View, St Helier, JE2 4UQ	720950	12	2	BB	4 Silver Star	x	✓	x
Fairholme, St Helier, JE2 4PL	732194	15	1	BB	4 Star	x	✓	x
Harbour View, St Aubin. JE3 8AB	741585	16	2	BB	4 Silver Star	x	✓	✓
La Bonne Vie, St Helier, JE2 4PL	735955	10	2	BB	4 Star	x	x	✓
Old Court House Inn, St Aubin, JE3 8AB	746433	9	2	BB	4 Star	x	x	✓
Prince of Wales, St Ouen, JE3 2DT	482278	15	0	BB	4 Star	x	x	✓
The Village B&B, St Lawrence, JE3 1NJ	862262	7	0	BB	4 Star	x	x	✓

GUEST ACCOMMODATION	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★★								
Alister, St Helier, JE2 3YS	720887	11	1	BB	3 Star	x	✓	✓
Au Caprice, St Aubin, JE3 8BA	722083	12	0	BB	3 Star	x	✓	✓
Bon Viveur, St Aubin, JE3 8AB	741049	19	2	BB	3 Star	x	x	✓
De L'Etang, St Helier, JE2 4UL	721996	13	2	BB	3 Star	x	x	✓
Lorraine, St Helier, JE2 4UQ	735164	10	1	BB	3 Star	x	x	✓
Maison Chaussey, St Helier, JE2 4UL	723836	8	2	BB	3 Star	x	✓	x
Ocean Walk, St Brelade, JE3 8BA	742163	16	6	BB	3 Silver Star	x	x	✓
Olanda, St Aubin, JE3 8BZ	742573	10	0	BB	3 Star	✓	x	✓
Seawold, St Peter, JE3 7BA	720807	21	2	BB	3 Star	x	✓	✓
Villa Isis, St Helier, JE2 4QD	724472	19	5	BB	3 Star	x	x	✓

GUEST ACCOMMODATION	Phone	No. Rooms	Single Rooms	B & B or Room Only	Grade	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
★★								
Avoca Villa, St Helier, JE2 3WA	731171	7	2	BB	2 Star	x	✓	✓

Registered Establishments

HOTELS	Phone	No. Rooms	Single Rooms	B & B or Room Only	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
Fort D'Auvergne, St Helier, JE2 4UQ	873006	65	4	BB	✓	x	✓
Mornington, St Helier, JE2 4QD	724452	31	0	BB	✓	x	✓
Seascale, St Martin, JE3 6EW	854395	9	1	BB	x	✓	✓
Talana, St Saviour, JE2 7RG	730317	41	1	BB	x	x	✓

GUEST ACCOMMODATION	Phone	No. Rooms	Single Rooms	B & B or Room Only	Lift	Walk in shower/Wet Rooms	Walk in shower with small step
Havelock, St Helier, JE2 4UQ	730663	16	3	BB	x	✓	✓
Lyndhurst, St Brelade, JE3 8BA	720317	8	0	BB	x	✓	x
St Francis, St Helier, JE2 4NQ	732112	5	1	BB	x	x	✓

Please note some properties only have showers over baths. Any requests for walk in showers should be made through the hotel directly and are on a request basis only. If required, please contact your chosen property directly for advice about ground floor rooms and amount of steps to and inside the property.

Jersey Accommodation Establishments Accepting Guide and Hearing Dogs Only

HOTEL	RESTRICTIONS	TELEPHONE
5 STAR		
Grand	Check directly with the hotel	722301
4 STAR		
Cristina	Check directly with the hotel	491908
Golden Sands	Check directly with the hotel	491907
Hotel de France	Check directly with the hotel	614100
Pomme D'Or	Check directly with the hotel	880110
Radisson BLU	Check directly with the hotel	671100
Royal Yacht	Check directly with the hotel	720511
Savoy	Check directly with the hotel	727521
Somerville	By prior arrangement	491906
St Brelade's Bay	Check directly with the hotel	746141
3 STAR		
Apollo	Check directly with the hotel	725441
Best Western Royal	Access all areas	873006
Beau Rivage	Check directly with the hotel	745983
Fort D'Auvergne	Access all areas	873006
Hampshire	Check directly with the hotel	724115
Highlands	Check directly with the hotel	744288
Marina Metro	Check directly with the hotel	724519
Mayfair	Check directly with the hotel	735511
Merton	Access all areas	724231
Monterey	Access all areas	873006
Revere	Check directly with the hotel	611122
Samares Coast	Check directly with the hotel	873006
Westhill	Check directly with the hotel	723260
2 STAR		
Norfolk	Check directly with the hotel	632000
Old Bank House	Check directly with the hotel	854285
Stafford	Check directly with the hotel	611122
REGISTERED		
Talana	Check directly with the hotel	730317
GUEST ACCOMMODATION	RESTRICTIONS	TELEPHONE
4 STAR		
Old Court House Inn	Check directly with the guest house	746433
The Village B&B	Check directly with the guest house	862262
3 STAR		
Lorraine	Check directly with the guest house	735164
Villa Isis	Check directly with the guest house	724472
2 STAR		
Thalatta	Check directly with the guest house	730156
REGISTERED		
The Quai	Check directly with the guest house	744275
SELF-CATERING	RESTRICTIONS	TELEPHONE
4 STAR		
Saco Merlin House	Check directly with the establishment	880073
Samares Manor	Check directly with the establishment	870551
Registered		
Boscobel Country Apartments	Check directly with the establishment	725259
Uplands	Check directly with the establishment	873006

Jersey Accommodation Establishments Accepting Pet Dogs and Cats (C) by Prior Arrangement

HOTEL	RESTRICTIONS	TELEPHONE
5 STAR Longueville Manor (C)	Not permitted in the public areas	725501
4 STAR Chateau La Chaire La Place (C)	Not permitted in restaurant, 1 st /2 nd floor bedroom Access to all areas except the restaurant	863354 744261
3 STAR Ambassadeur (C) Beausite Beachcombers (C) Biarritz Moorings (C) Ommaroo (C) Pontac House (C) The Inn (C)	In guest rooms only, not permitted in public areas Not permitted in the restaurant, bar and garden Not permitted in public areas (in the room only) Restrictions apply - check directly with the hotel Restrictions apply - check directly with the hotel Not permitted in public areas Small dogs only/not permitted in public areas Not permitted in the restaurant	724455 857577 875236 742239 853633 723493 857771 722239
2 STAR Millbrook House Miramar Mountview (C) Sandranne (C)	By prior arrangement only Not permitted in public areas Not permitted in the restaurant Not permitted in the dining room	733036 743831 887666 721218
REGISTERED Mornington (C) Seascale	Not permitted in the dining room Small dogs only by prior arrangement	724452 854395
GUEST ACCOMMODATION	RESTRICTIONS	TELEPHONE
4 STAR Harbour View (C) Prince Of Wales	Access all areas Small dogs only, not permitted in the restaurant	741585 482278
SELF CATERING Amani (4 Star) Sail Loft (Registered) Panama (Registered)	RESTRICTIONS Permitted on the ground floor only Permitted in the ground floor apartments only Small dogs are accepted at an extra cost	TELEPHONE 608062 488143 481643
Jersey Heritage Trust Lets Barge Aground Fort Leicester Kempt Tower La Crete Fort	Access all areas/up to 2 dogs Access all areas/up to 2 dogs Access all areas/up to 2 dogs Access all areas/up to 2 dogs	633304 633304 633304 633304
CAMPsites Beuvelande (5 Pennants) Rozel Camping Park (4 Pennants) Daisy Cottage (Registered)	RESTRICTIONS Only in guests own tent, caravan or motor home Must be kept on a lead Well behaved dogs only under the responsibility of their owners at all times	TELEPHONE 853575 855200 481700

Many establishments will charge a small fee for this service.

Please note that the hotels and guest houses above which accept pet dogs will also accept guide dogs and consequently are not included in the next list

General Information

If you are visiting Jersey from the British Isles, you may bring your pet with you provided of course that pets are allowed at your chosen holiday accommodation. As Jersey is part of the British Isles, a pet passport is not required to bring your pet into Jersey from the UK, the Isle of Man or the other Channel Islands.

However, restrictions are in place for animals arriving from outside of the UK including the Republic of Ireland. For further information, you must contact the Environment Department on 00 44 (0)1534 441600 during office hours from Monday to Friday or by e-mail at rva@gov.je. Please also visit www.gov.je/PetTravel

For further information, please also contact Condor Ferries, on 00 44 (0)1534 601000, or the airline you are travelling with directly to ensure that they will carry pets, as restrictions on animals may apply.

Dog Regulations

It is **AGAINST THE LAW:**

- To permit any dog of which you are in charge to rush at, worry or otherwise interfere with the safety, comfort or convenience of any person on the beach.
- To fail to remove from the beach any faeces deposited by a dog of which you are in charge (with the exception of guide dogs).
- Between the hours of 10.30am and 6.00pm, during the period 1st May to 30th September inclusive to bring any dog on the beach unless on a lead.

Fines for contravening this law currently range from £200 to £500 depending on whether the matter is dealt with at a Parish Hall Enquiry or at the Magistrate's Court.

Dogs are permitted within the town area but must be kept on a lead at all times. Dogs must also be kept on a lead at all times at Queen's Valley and Val de la Mare Reservoirs.

Visitor Attractions

Only guide/hearing dogs are permitted at the Jersey Heritage Trust Sites, Samarès Manor and the Jersey War Tunnels

Guide/hearing dogs **are not permitted** at Durrell Wildlife Park.

Parks

Always read the signs for the rules:

Howard Davis Park, St Helier	Guide dogs only are permitted
Coronation Park, Millbrook, St Lawrence	Dogs allowed on leads only
Gorey Gardens, Gorey	Dogs allowed on leads only
Sir Winston Churchill Gardens, St Brelade	Dogs allowed on leads only
Westmount, St Helier	Dogs allowed on leads only and only on pathways (not on the grass)
St Andrews Park, First Tower, St Helier	Dogs allowed on leads only and only on pathways (not on the grass)
Parade Gardens, St Helier	Dogs allowed on leads only and only on pathways (not on the grass)